

1 Q. Provide a list of the billing payment options that Hydro makes available to its
2 retail customers. For example, does Hydro offer equalized billing to its
3 customers?

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5 A. A list of payment options are as follows:

6 - By mail

7 - In person at Happy Valley, Wabush, St. Anthony and St. John's offices

8 - At any chartered bank including telephone banking, Interac, or internet as
9 offered by the various banking institutions.

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11 Hydro does not presently have preauthorized payment or equalized billing
12 options available.